

WELCOME TO THE NEW CUSTOMER OF BAYVIEW MUNICIPAL UTILITY DISTRICT

THERE ARE A FEW THINGS YOU SHOULD KNOW:

1. The bills are due by the **10th** of each month. After that date, a 15% penalty is added to the bill. If the bill is not paid by noon on the **17th** of the month, service **will be turned off for non-payment**. To have the service re-instated there is a \$50.00 termination fee that must be paid plus all charges in arrears. If after-hour service is requested, there will be an additional \$50.00 fee.
2. Owner - \$100.00 Deposit, Renter - \$150.00 Deposit, Commercial - \$200 Deposit. Deposits will increase by \$50.00 if an account is on the cut-off list more than four (4) times in one year.
3. There is an outside mailbox for after-hour payments to be made.
4. There is a charge of \$32.00 per tap for garbage & recycle service and a charge of \$9.00 per tap for Volunteer Fire Department on your monthly water bill. (effective 2-1-2025)
5. There is a \$3.00 charge for each to reprint a monthly statement or bill.
6. There must be visible house numbers on the house. If not, service will not be turned on - this is for 911 purposes.
7. The office is open from 7:00 a.m. until 12:00 Noon (the office is closed for lunch from 12:00 Noon until 12:30 p.m.) then open again from 12:30 p.m. until 4:30 p.m. Monday through Thursday and 8:00 a.m. until 12:00 Noon on Fridays. The phone number for the District is **281-339-1959** and the fax number is **281-339-3083**. Our email address **bayviewmud@bayviewmud.com** and website is **bayviewmud.com**. The District welcomes any emails, calls or concerns that you may have.
8. Board meetings are held on the 3rd Thursday of each month at 5:00 p.m. at the water office located at 309 Miles Road, Bacliff, TX
9. **The District reserves the right to collect any unpaid balance after deposit has been applied through the courts, if needed, with the customer being responsible for all charges that the District might incur.**
10. **DONATION** After your account has been closed out and your deposit has been applied to your final bill, would you like to donate your refund of \$10.00 or less to the Bacliff Volunteer Fire Dept? **Yes**___ **No**___

Please read before signing this letter - this is your acknowledgment of what is stated.

Customer's Signature

Date

WE LOOK FORWARD TO HAVING A GREAT WORKING RELATIONSHIP WITH YOU.

II. WATER AND SEWER RATES:

A. WATER- SINGLE UNIT RESIDENTIAL

1. Single unit residences with standard water taps shall be billed as follows:
 - First 2,000 gallons (minimum) - \$22.38
 - From 3,000 to 7,000 gallons - \$6.15 per 1,000 gallons
 - From 8,000 to 10,000 gallons - \$7.60 per 1,000 gallons
 - All over 10,000 gallons - \$15.25 per 1,000 gallons
2. 1" Meters - First 2,000 gallons - \$19.25 w/3,000 and up - same as above
1 1/2" Meters-First 2,000 gallons - \$24.25 w/3,000 and up - same as above
2" Meters - First 2,000 gallons - \$29.25 w/3,000 and up - same as above

B. SEWER- SINGLE UNIT RESIDENTIAL

1. Single unit residences shall be billed monthly as follows:
 - First 2,000 gallons (minimum) \$22.88
 - From 3,000 to 7,000 gallons - \$6.30 per 1,000 gallons
 - From 8,000 to 10,000 gallons - \$6.50 per 1,000 gallons
 - All over 10,000 gallons - \$8.25 per 1,000 gallons

C. MULTI-UNIT OR COMMERCIAL

1. The District shall charge the single unit for water and sewer service for EACH unit served by a single tap.
2. Reduction in the multi-unit charge may be allowed under the following conditions:
 - a) A vacant building may be removed from the District's billing, provided that the water line to the building is physically disconnected and plugged onto the exterior of the building in a manner acceptable to the District's Plumbing Inspector, and said disconnection shall be visible at all times to the District's Plumbing Inspector. Individual family units do not qualify for this exemption.
 - b) Trailer and mobile homes spaces must be vacant and the water service line must have all faucets removed and the line must be capped. The sewer service riser must be capped. Any application for a reduction in the number of units must be made in person at the district's water office. This exemption does not apply to duplexes or apartment complexes.

D. OUT OF DISTRICT WATER AND SEWER RATES

The District shall charge monthly rates for customers who are outside of the District's boundaries at the rate of two and a half (2.5) times the In District Water & Sewer Rates:

1. **(Water)** Single Unit Residences shall be billed as follows:
 - First 2,000 gallons (minimum) - \$35.62
 - From 3,000 to 7,000 gallons - \$15.37 per 1,000 gallons
 - From 8,000 to 10,000 gallons - \$19.00 per 1,000 gallons
 - All over 10,000 gallons - \$38.12 per 1,000 gallons
2. **(Sewer)** Single Unit Residences shall be billed as follows:
 - First 2,000 gallons (minimum) - \$36.88
 - From 3,000 to 7,000 gallons - \$15.75 per 1,000 gallons
 - From 8,000 to 10,000 gallons - \$16.25 per 1,000 gallons
 - All over 10,000 gallons - \$20.63 per 1,000 gallons

**BAYVIEW MUNICIPAL UTILITY DISTRICT
APPLICATION FOR WATER AND WASTEWATER SERVICE
309 Miles Road Bacliff, TX 77518 Phone: (281)339-1959 Fax: (281) 339-3083**

The undersigned applicant does hereby state that he/she shall be responsible for all rates, deposits, charges, etc., to the subject premises and shall comply with the most current Rate Order of the District which is subject to change. Upon notice from the applicant to the District to discontinue service to the subject premises, the deposit, or its remainder shall be refunded to this applicant. The District reserves the right to apply the deposit against any unpaid charges for its service and collect any unpaid balance through the courts, if needed, with the customer being responsible for all charges that the District incurs.

Please Print

Mailing Address:

Name _____

Street _____

City, State, Zip _____

Home Phone # _____

Driver's License # _____

(Photo ID Required)

Address _____

Work Phone # _____

Email: _____

Date to Start Services _____

Applicant Status: Owner _____

Renter _____

Owner:

Mortgage Co. _____

Address _____

Service Address:

Street _____

City _____

Spouse's Information:

Name _____

Driver's License # _____

(Photo ID Required)

Work Phone # _____

Nearest Relative not at address:

Name _____

Address _____

Phone # _____

Renter:

Landlord _____

Address _____

Phone # _____

Applicant's Signature _____ **Date:** _____

**I ACKNOWLEDGE THAT I HAVE RECEIVED A COPY OF BAVVIEW M.U.D.
WATER AND SEWER RATE SCHEDULE and WELCOME LETTER.**

FOR DISTRICT USE ONLY:

Deposit Amount _____

Date Received _____

Account # _____

Meter Reading _____

Meter # _____

Start Date _____

Deposit Refund _____

Forwarding Address _____

District Representative _____

BAYVIEW MUNICIPAL UTILITY DISTRICT
SERVICE AGREEMENT
309 Miles Road Bacliff, TX 77518
Phone: (281) 339-1959 Fax: (281) 339-3083

- I. PURPOSE:** The Bayview Municipal Utility District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the Bayview Municipal Utility District begins service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. RESTRICTIONS:** The following unacceptable practices are prohibited by State regulations. The Bayview MUD adopted the Uniform Plumbing Code in February 2002.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. SERVICE AGREEMENT:** The following are the terms of the service agreement between the Bayview Municipal Utility District (the Water System) and the Customer.
- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his/her property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
 - C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.

- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT: If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Note:

All residential and commercial buildings in the District must have the property address posted on the structure. The contrasting letters and numbers used to mark addresses should be at least three (3) inches high and should be placed on the building, so they are visible from the street. A responsible person should be present during inspections.

Print Name of Customer _____

Customer's Signature _____

Date _____

Address _____
